

# RETAIL

## GENERAL

This section includes furniture & home furnishings, clothing, shoe stores, clothing accessories, luggage stores, leather goods, department stores, sporting goods stores, book stores, craft stores, music stores and other mercantile stores.

### AVERAGE LEVEL OF CUSTOMER INTERACTION



Requires close interaction between staff and customers, but not direct physical contact.

### EMPLOYEE + CUSTOMER PROTECTION



- Post a sign to the storefront that informs individuals who have a fever or other symptoms of COVID-19 should not enter the store.
- Employees may be required to wear face masks and gloves.
- Customers should be encouraged to wear face masks in order to prevent spreading of the virus.



- Consider downsizing operations or limiting store capacity.
- All persons in the store should practice sensible social distancing of at least 6 feet between another person.
- Signs and floor markings can be used to encourage social distancing.
- Avoid displays that lead to crowding.



- Encourage customers to use hand sanitizer upon entering the store.
- Sanitize entrance/exit doors at least three times per day.
- Employees should have access to hand sanitizer or a place to wash their hands.
- Workers and customers should be provided an adequate number of trash receptacles.
- Sanitation of incoming stock and merchandise is recommended.



- Point of sale equipment should be frequently cleaned and sanitized.
- Stores should encourage customers to make non-cash payments.
- Protective screens may be installed at the discretion of each store.
- Sales registers should be at least 6 feet apart.
- Salesperson should encourage customers to either insert payment card or to provide their own pen or sanitize store's pen before and after use to sign the receipt. Receipt should be left on counter.



- Employees who have a fever or are otherwise exhibiting COVID-19 symptoms should not be allowed to work.
- Employees should be required to take reasonable steps to comply with guidelines on sanitation from the Centers for Disease Control and Prevention and the Mississippi Department of Health.
- Encourage workers to report any safety and health concerns to the employer. Consider using a hot line for employees to voice concerns anonymously.

**A DESIGNATED EMPLOYEE SHOULD BE ON DUTY TO MONITOR ALL PROCEDURES.**