

AVERAGE LEVEL OF CUSTOMER INTERACTION



Work requires direct contact with customer.

EMPLOYEE + CUSTOMER PROTECTION



- Use all disposable materials & supplies according to Mississippi Department of Health rules.
- All employees should wear face masks and gloves. One face mask can be used per day. Gloves will be disposed of and changed after each client.



- Services should be provided by appointment only no walk-in customers.
- No one should be allowed to wait in the store; customers should wait in their vehicles until the service provider is ready.
- Leave at least 15 minutes between clients for sanitation and disinfection protocols.



- All equipment, chairs, and tables used by an employee should be sanitized between clients.
- Customers should be required to sanitize their hands upon entering the building and also before each treatment.
- All linens, including all towels, capes and neck strips should be stored in an airtight container.
- No employees with COVID-19 symptoms should provide services to clients.
- Post a sign outside the front door/window that states that any customer who has a fever or other COVID-19 symptoms must reschedule their appointment.
- No books/magazines should be provided to customers.



- The number of people in a salon at one time should be limited to 10.
- Only one client per service provider.
- Only those receiving service and service providers should be allowed in the building.
- Stations should be separated by at least six feet from other stations.
- Clients should be screened for fever or respiratory symptoms prior to entry into the salon.



- Limit cash handling.
- Encourage customers to use credit/debit cards, tap to pay, Venmo, PayPal or another form of contact-less payment.
- Sanitize point of sale equipment after each use, including pens.